

# Our shareholders

All Veolia Environnement shareholders, individual and institutional alike, can gain access to precise and regular information about the company. To meet their expectations and enhance the quality of its dialogue with shareholders, Veolia Environnement proposes a series of resources: a purpose-designed Web site, quarterly newsletters, the guide for individual shareholders, meetings, conference calls and roadshows.

## Simple, clear information

In 2008, around 9.4% of Veolia Environnement's share capital was held by 225,000 individual shareholders, with employee shareholders holding 1.4%.

Reaching out to these shareholders, Veolia Environnement held briefings for them and took part in the Actionaria investors' event in Paris. The Shareholders' Consultative Committee was set up in April 2003 to forge stronger links between the company and its individual shareholders. The committee consists of 13 unpaid members, two of whom represent employee shareholders, and works on improving communications. It met five times in 2008, and worked on preparing the Annual Shareholders Meeting as well as on creating and approving communication tools for individual shareholders.

## A proactive Shareholders' Club

*The Shareholders' Newsletter* provides regular information for the 25,000 members of the Shareholders' Club. In addition to financial results, it presents the company's strategy, news, Research and Development projects and its commitments in favor of sustainable development. The company publishes the *Shareholders' Guide* every year. In order to improve the exchange of information within the Shareholders' Club, its members have access since this year to a restricted area of the [www.veolia-finance.com](http://www.veolia-finance.com) site. It provides exclusive information to shareholders and its documents can be downloaded.

## Meetings with the financial community

In addition to regular meetings and conference calls at the time of publication of annual and interim financial statements, the Investor Relations Department continued to inform the financial community in 2008 by individually meeting many financial analysts and investors. 2008 roadshows visited the main European financial centers (Paris, London, Frankfurt, Milan, Stockholm, Edinburgh, Geneva, etc.) as well as in North America (New York, Boston, Chicago, Toronto and Montreal). An Investor Day was held in Paris on October 22, 2008, during which the senior executives of Veolia Environnement provided an overview of the company's strategy, business model and business activity, as well as short- and medium-term objectives.

## 2009 SHAREHOLDERS' DIARY

**May 7** First-quarter revenue and Annual Shareholders Meeting at Carrousel du Louvre in Paris

**June 8** Payment of 2008 dividend

**August 6** 2009 half-year results

**Early November** Third-quarter revenue

**November 20 and 21** Actionaria Investors' event, at the Palais des Congrès in Paris



The Veolia Environnement stand at the 2008 Actionaria Investors' event in Paris.

#### Internet: daily news

The [www.veolia-finance.com](http://www.veolia-finance.com) site is a common portal dedicated to all shareholders, whether individual or institutional, as well as financial analysts. Daily updated, it provides real-time stock market data, press releases and all types of information about the company. Its documents can be downloaded. This site was awarded a Coup de Cœur ("Special Favorite") prize by Boursorama surfers in November 2008 for its user-friendliness, clear layout and accurate information.

#### SHAREHOLDER CONTACTS

The Shareholders Department is available to answer your questions and requests for documents at:

[service.actionnaires@veolia.com](mailto:service.actionnaires@veolia.com)

A hotline is available to provide information at **0 805 800 000** (toll-free for landline calls in France)

All financial information and events are available at:

[www.veolia-finance.com](http://www.veolia-finance.com)